

R. Hance Haney
Executive Director – Federal Regulatory

1020 19th Street NW, Suite 700
Washington, DC 20036

202 429 3125
202 293 0561 fax
Email hhaney@qwest.com



November 18, 2002

EX PARTE

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W., TW-B204
Washington, D.C. 20554

**Re: WC Docket No. 02-314 – Application of Qwest
Communications International Inc. for Authorization to
Provide In-Region InterLATA Service in the States of
Colorado, Idaho, Iowa, Montana, Nebraska, North Dakota,
Utah, Washington and Wyoming**

Dear Ms. Dortch:

Qwest Communications International Inc. (“Qwest”) submits this filing in response to an inquiry by Commission staff regarding the early transmission of Service Order Completion (“SOC”) notices.

The early transmission of SOC's affected a mere 0.73% of service orders between October 3 and October 17, 2002. Qwest has identified the cause of a majority of these early SOC's and expects to implement system enhancements by March 31, 2003, to resolve approximately half of these occurrences. In fact, these system enhancements are expected to reduce the early transmission of SOC's to less than 0.4% of all service orders. Qwest will continue to investigate the cause of these few remaining early SOC's and will look for opportunities to further reduce their occurrence. Nevertheless, even at current levels, the instances of early SOC's clearly are *de minimis*.

The 20-page limit does not apply to this filing.

Respectfully submitted,

A handwritten signature in black ink that reads "Hance Haney". The signature is written in a cursive, flowing style.

cc: E. Yockus
M. Carowitz
G. Remondino
J. Myles

R. Harsch
J. Jewel
P. Baker
C. Post
P. Fahn
B. Smith
J. Stanley
C. Washburn
S. Vick
S. Oxley
J. Orchard